## 1/133914/2022



NHMHP-HWC0TRG/1/2019-HWC-11904 2008 National Health Mission, Directorate of Health Services, SDA Complex, Kasumpti Himachal Pradesh, Shimla-9

SISSION DIRECTOR (NHAN Shimla-9 (H.P.)

Τo,

The Director, All India Institute of Medical Sciences, Changar Palasiyan, Bilaspur-174001

The Principals, IGMC-Shimla, Dr. RPGMC-Tanda, SLBGMCH-Mandi, Dr. RKGMCH-Hamirpur, YSPGMCH-Nahan and Pt. JLNGMCH-Chamba, Himachal Pradesh

All the Chief Medical Officers, Himachal Pradesh

Sub: Rationalization of telemedicine services in Himachal Pradesh

Sir/ Madam,

In suppression of previous orders/ guidelines for implementing telemedicine services, it has been decided to streamline the telemedicine service in H.P based upon inputs received from various stakeholders as follows:

- 1. Specialist hubs would run from PJLNGMC, Chamba, Dr. RKGMC, Hamirpur, Dr. RPGMC Tanda, SLBSGMC, Ner Chowk Mandi, IGMC, Shimla, Dr. YSPGMC, Nahan and AIIMS Bilaspur.
- 2. Consultation in Medicine, OBG, Paediatric, Dermatology and Psychiatry will be given by all the hubs on a daily basis from 9:30 am to 4:00 pm with lunch break from 1:30 pm to 2:00 pm on eSanjeevani portal. The hubs will not be operational on Sundays and Gazetted holidays.
- 3. All the hubs would place one non-specialist doctor each to run eSanjeevani OPD Services.
- 4. The districts would be mapped to a particular hub as given at Annexure-1
- 5. A maximum amount of Rs. 30,000 per month on pro-rata basis proportional to actual doctors physically serving in the hub would be given by NHM for providing refreshment and lunch to the doctors rendering services in the hubs. For example, if the total number of doctors physically working in a hub is 3 against the maximum capacity of 6 proposed as of now, will be Rs. 30,000 / 6 X 3= Rs. 15,000.
- 6. The Hub Nodal Officer as nominated by the Principal of the respective Medical Colleges will be responsible to prepare the roster for doctors serving in the hub and would ensure that the above mentioned five specialist and one non-specialist is regularly giving teleconsultation services. The Hub Nodal Officer will be responsible that the infrastructure of the hub is up-graded as per requirement funds for which would be given by NHM. The Hub Nodal Officers may contact the SHQ NHM for any training needs.
- 7. Only Medical Officers serving in HWC-PHC/UPHC would take specialist consultation from the hubs as mapped to their districts. The District Nodal Officer will re-map the PHCs/ UPHCs to the hub as give in Annexure-1.

24

- 8. CHOs will take teleconsultation only from Medical Officers of the PHCs/ UPHCs of their own district. The District Nodal Officer will re-map the CHOs to MO-PHC/UPHCs for their district.
- 9. The District Nodal Officers will be responsible in ensuring that each of the HWC (PHC/UPHC/HSC) conducts at least 25 teleconsultations in a month and the Performance Linked Payments/ Team Based Incentives is disbursed to the team member of the HWC team on monthly basis as per existing guidelines.
- 10. The districts have the liberty to provide internet connectivity, including broadband connectivity, from any service provider which is providing reasonably good coverage and speed after following all codal formalities. The expenditure on the same may be booked under untied funds of Jan Arogya Samities.

This is for your information and necessary action please.

NISSION DIRECTOR (NHM) Yours faithfully, 1 0 MAY 2022 Shimla-9 (M.P.)

(Hemraj Bairwa, IAS) Mission Director(NHM) **Himachal Pradesh** Dated, Shimla-9 the

Endst No. as above

Copy to:

- 1. The Additional Secretary & Mission Director (NHM) Gol, Ministry of Health & family Welfare, Nirman Bhawan for information please.
- 2. The Principal Secretary (Health) to the Govt. of Himachal Pradesh, for information please.
- 3. Executive Director, National Health Systems Resource Centre, Gol for information please.
- 4. The Director Health services, Himachal Pradesh for information please
- 5. The Director Medical Education, Himachal Pradesh for information please
- 6. The Project Incharge, C-DAC Mohali for information please
- 7. The All the Medical Superintendent, all Medical Colleges for information please.
- 8. All the HUB nodal officers for information and necessary action please.
- 9. District Programme Officers of AB-HWC programme for information and necessary action please.

Mission Director (NHM) Himachal Pradesh

## Annexure-1

S.No.	HUB Name	Districts to be connected
1	IGMC, Shimla	Shimla, Kinnaur
2	Dr. RPGMC, Tanda	Kangra, Una
3	SLBGMC, Mandi	Mandi, Kullu and L&S
4	Dr. RKGMC, Hamirpur	Hamirpur
5	Pt. JLNGMC, Chamba	Chamba
6	Dr. YSPGMC, Nahan	Sirmaur
7	AIIMS Bilaspur	Bilaspur, Solan